

Roller Girl Gang



Social story: Visiting the skate sanctuary shop



The skate sanctuary is located in Mabgate Mills.

Enter through the large gate, down the slope into the car park and enter the ground floor building on the left.



This is the skate Sanctuary, If the door is closed press the buzzer.

We have free parking available after 5.30 pm and all weekend for studio and shop visitors.



This is inside the shop,
A member of staff
will be here to meet you.

You can look around the shop,
we ask that you do not enter our
studio space (the opposite side of the
room) where classes are being held.



If you'd like some help looking for
some skates, our team
are on hand to give you
the best of our knowledge.



When you are ready to try on roller skates, let a member of staff know. You can take a seat inside our shop and take off your shoes

You can try on as many pairs of roller skates as you would like



You can put your shoes back on while we pack roller skates.



Feel free to have a look around the shop.



Meet us at the counter to buy skates and any other goodies you may like to buy at the till.



We give you your
skates in a brown paper bag.



We have a selection of snacks
and hot/cold refreshments available
to purchase here.

We can also fill your water bottles
up free of charge.



Here are our toilets.
Feel free to use these
At any point throughout
Your stay.

We look forward to seeing you soon, if you have any questions please email us at: shop@rollergirlgang.co.uk

Sensory profile

Auditory:

The skate sanctuary is situated between many dance studio spaces, so loud music can be heard playing at times from surrounding studio's and buildings. The skate sanctuary also has many classes which can become loud very quickly. You can expect music to be playing, many people talking and the sound of roller skating during classes. Our shop usually has music playing and you will sometimes find us building skates. This can be loud as we use drills.

How we can help: If you have booked an appointment, we can turn off music and will not build any skates to allow for a calmer, quieter shop. If you find the noise from classes to be too loud, another option you may prefer is to plan your visit to a day/time when no classes are on.

Ear defenders are welcome! If you would like to wear ear defenders to have a better experience, please feel free.

Visuals:

The Skate Sanctuary shop is lit using bright ceiling lights and neon signs, during appointments we are happy to have these switched off for you to make your experience more comfortable. You are also very welcome to wear sunglasses if this helps!

We recognise that within the studio, there is a lot to see and lot's of bright colours. This can be overwhelming. Please take your time during appointments, we are here to help. If you need time to go away and have a think that is absolutely fine. There is never any pressure to make a purchase during an appointment.

Smells:

If you are sensitive to smell, please let us know and we will make sure we do not use strong air fresheners or light scented candles before your appointment.

Please ask us any questions you have either in-person or email us at shop@rollergirlgang.co.uk and we will also do our best to help if we can.